

Pricing of Risk for Loss Guaranteed Intra-domain Internet Service
Contracts

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Abstract

The Internet today offers primarily a best-effort service. Research and technology development efforts are currently underway to allow provisioning of better than best-effort Quality of Service (QoS) assurances. In this article, we develop a spot pricing framework for intra- domain expected bandwidth contracts with loss based QoS guarantees. The framework builds on a nonlinear pricing scheme for cost recovery from earlier work. A utility based options pricing approach is developed to account for the uncertainties in delivering loss guarantees. Application of options pricing techniques in Internet services provides a mechanism for fair risk sharing between the provider and the customer, and may be extended to price other uncertainties in QoS guarantees.